

SÜRAL SARAY HOTEL FACT SHEET

SUMMER 2023

FOR ADULTS +16

Hotel name:	SURAL SARAY HOTEL
Hotel star rating:	5
Hotel's total area (how many square meters?):	20.000m2
Address of the Hotel:	Çolaklı Turizm beldesi Deniz Caddesi No:43 07600 MANAVGAT/ANTALYA
Name of the resort, distance to center of the resort:	Çolaklı 2km
Name of the nearest town (administrative center), distance to it:	Manavgat : app. 12 km /Side : app.9 km
Name of the nearest airport, distance to it:	Antalya: app. 55 km
Year of construction:	1994
Year of last renovation:	2023

ULTRA ALL INCLUSIVE (ULTRA ALL INCLUSIVE)(*3 times a day open buffet, imported and local alcoholic and non-alcoholic beverages, all hot beverages, seasonal fresh fruit juices, 24-hour lobby bar and Sural Saray lounge area, 24 hours a day determined by the hotel food and beverage service,* tea- cake- icecream time between 15:00-17:00 *night soup,*daily snack, pancakes and various delicacies*3 Ala Cart Restaurant: With pre-reservation and 1st free use in all restaurants during the stay 2nd and further uses are chargeable *Special wine list, all local and imported alcoholic beverages to be served with a bottle on the table are subject to additional charge Wine House with special wines is chargeable Special Concept Roof Bar on the roof of ours Hotel is chargeable.

Please state all meal plans according to the contract (BB, HB, FB, AL, UAI, others):

Check-in:	14:00
Check-out:	12:00

UNITS	How many units?	How many floors?
Main building	1	4
Block	283	
Others	566	

Credit cards accepted	accepted/not accepted	Comments
Visa	yes	
MasterCard	yes	
Others cc		

Phone number	0242-763 69 52
Fax number	0242-763 69 60
Web address	www.sural.com.tr
E mail adresi	info@sural.com.tr
Social Media (instagram, facebook)	sural_hotels(instagram), facebook.com/suralhotelsocial(Facebook).

CONTACT INFORMATION	NAME & SURNAME	E-MAIL
GENERAL MANAGER OF 4 HOTELS	Abdullah TAŞKIRAN	abdullah.taskiran@sural.com.tr
SALES DIRECTOR & CONSULTANT	Abdullah TAŞKIRAN & MEHMET GÜLOVA	abdullah.taskiran@sural.com.tr , info@sural.com.tr , mehmet.gulova@gmail.com
BUSINESS MANAGER	AYDIN ERDEM	aydin.erdem@sural.com.tr
RESERVATION SUPERVISOR	ÖZLEM AKSOY	reservation@sural.com.tr
GENERAL MANAGER ASISTANT OF SURAL HOTELS	EREN TANYERİ	eren.tanyeri@sural.com.tr

SPECIFICATIONS	YES/NO	FREE/EXTRA	Comments
Handicapped rooms	yes		3
Wheelchairs	yes	extra	
Ramps on the hotel territory	yes		
Pets	no		
Smoking / Non smoking rooms	yes		
Smoking zone	yes		
Non smoking special zone	yes		
Non smoking zone on the besach	yes		
For Young People	yes		
For Couples	yes		
Sport Holidays	yes		
Aquapark / Slides	no		
SPA & Wellness	yes		

	no
Male accommodation accepted? If yes , please specify between which dates?	no : will ask to to the hotel during the reservation
Child accommodation accepted? If yes , which is above the age of	no
Is there Turkish,Russian,German and English speaking staff ?	yes

SERVICIES	YES/NO	FREE/EXTRA	Comments	number
Currency exchange	NO			
Doctor	YES	EXTRA		
Laundry	YES	EXTRA		
Car rent	YES	EXTRA		
Internet café	NO			
Internet salon / coner	yes			
Wi-Fi access	YES		everywhere including rooms	
Parking	YES	FREE		
Garage	NO			
Hairdressing salon	yes	extra		
Library	YES	FREE		
Safebox in room	yes	extra		
Shops	YES	EXTRA		
Amphitheather	NO		there is stage	
Conference / meeting rooms	YES	FREE	100m2(100pax)	2
Bus to the city center (public)	YES	EXTRA	to side and Manavgat each ca.30 minutes from early morning to late evening.	
Shuttle-bus	no			
Others	Taxi Stand is front of the Hotel.			

Swimming pools:	YES/NO	FREE/EXTRA	Comments, Size in sq. m, Working hours	number	inc. for adults:
outdoor swimming pools	yes	free	575 m2 /08:00-19:00	1	1
indoor swimming pools	yes	free	60 m2/08:00/19:00(In front of and behind. Open during the season.	1	1
indoor swimming pools heating	yes	free			
Water slides / Aquapark:					
Is there water slides in hotel?	no				

RESTOUTANS	NAME	CUISINE	HOURS	FREE/EXTRA	Maximum pax
MAIN RESTAURANT	MAIN RESTAURANT	international	meal times	free	600
SNACK BAR (Pool)	SNACK RESTORAN	international	12:30 - 14:30	free	200
SNACK BAR (beach AZZURRO)	SNACK RESTAURANT	GÖZLEME&SNACKS	11:00-17:00	free	
DİNNER	MAIN RESTAURANT	international	19:00 -21:30	free	600
NIGHT SOUP	MAIN RESTAURANT		24:00-00:30	free	200
Italian A La Carte Restaurant		Italian	19.00 - 21:00	The first use is free of charge in any of the Ala carte restaurants during the stay, the second use is chargeable	
Fish A la Carte Restaurant		Fish	19.00 - 21:00		
Asian A la Carte Restaurant		Asian	19.00 - 21:00		

BARS	HOURS	FREE/EXTRA	
LOBBY BAR	24 HOURS	free	Hot drinks & Local and imported alcoholic and non alcoholic beverages
SNACK BAR (BEACH)	10:00 -17:00	free	Hot drinks & Local and imported alcoholic and non alcoholic beverages
POOL BAR	10:00 -00:00	free	"
SPORTS BAR	10:00 - 20:00	free	Local and imported alcoholic and non alcoholic beverages
ROOF BAR	18:00-00:00	extra	Hot drinks & Local and imported alcoholic and non alcoholic beverages & tea and coffee are in paid.
PIŞI AND GÖZLEME HOUSE	10:00 - 16.00	free	Pişi and different types of gözleme
PATISSERIE	15.00 - 18.00	free	cookies and types of cakes
SARAY LOUNGE BAR (CIP)	24 HOURS	free	There is always food and beverage service and types of sandwich in 24 hours opened Lounge Bar
ROOM SERVICE	08:00-24:00	extra	

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET
BREAKFAST	07:00 - 10:00	MAIN RESTAURANT	YES
LATE BREAKFAST	10:00 - 11:00	MAIN RESTAURANT	YES
LUNCH	12:30-14:00	MAIN RESTAURANT	YES
SNACK SERVICE	10:00-17:00	SNACK BEACH RESTAURANT	YES
COFFEE AND CAKES	15:00-17:00	POOL BAR	YES
DINNER	19:00-21:00	MAIN RESTAURANT	YES
NIGHT SOUP	00:00-02:00	MAIN RESTAURANT	
ICE CREAM	15:00 - 17:00	POOL BAR	YES

BARS & DRINKS	
ALCOHOLIC DRINKS	Raki, Wine, Beer, Vodka, Whiskey, Tequila, Gin, Vermouth, Cognac & Brandy, Rum, Liqueur, Sparkling
SOFT DRINKS	Fruit Juices, Cola, Fanta, Sprite, Mineral Water, Tonic, Lemonade, Ice Tea, Ayran, Water
WARM DRINKS	Coffee, Espresso, Cappuccino, Turkish Coffee, Turkish Tea, Varieties of Herbal Tea

SPECIAL MENU	
DIET MENU	YES
VEGETERIAN MENU	YES
GLUTEN-FREE MENU	UPON REQUEST

AI concept is valid within following hours:	24 HOURS
Is kettle set up free?	Yes. / There are tea, coffee and herbal teas
Is mini bar included into AI concept?	YES
If yes, write down the content of mini bar:	Soft drinks, water, fruit juice, beer, mineral water
How often is mini bar refilled?	EVERY DAY

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	yes	free	Special room decoration, table decoration,fruit and champagne, breakfast in the room
Birthday Setup	yes	extra	birthdaycake (extra)
Repeat Guests	yes	free	fruit and wine or champagne

TOTAL NUMBER OF ROOMS IN THE HOTEL: (obligatory for filling)	283
TOTAL NUMBER OF BEDS	566

	STANDART ROOM	SWIM UP	HANDICAPED ROOM
total number of rooms of this type in hotel	261	19	3
Rooms location (main building, anex, bungalow, other) MUST CONSIDER WITH ONE OF THE ABOVE MENTIONED BUILDINGS	MAIN BUILDING + SWIM UP	MAIN BUILDING + GARDEN	MAIN BUILDING
Room view (SV, PV, GV, LV, MV)?	SV, LV	PV, GV	LV, SV
Size in square meters	26m2	28	26
Maximum pax	3	3	3
Is there any another room in the rooms?	no	no	no
Balcony, Terrace or French Balcony (specify !)	BALCONY	TERRACE	BALCONY
Year of room type last major renovation	2023	2023	2023
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	LAMINATE	LAMINANT	LAMINANT
How many bathrooms?	1	1	1
How many televisions are in the room?	1	1	1
WIFI	FREE	FREE	FREE
How many phone do you have in the room?	2	2	2

ACTIVITIES & ENTERTAINMENT	YES/NO	FREE/EXTRA		QUANTITY
Gym	yes	free		
Turkish bath	yes	free		
Sauna	yes	free		
Massage	yes	extra		
Aerobics	yes	free		
Aqua aerobik	yes	free		
Fitness Center	yes	free	(08:00-19:00)	
Yoga	yes	free		
Water polo	yes	free		
Animation	yes	free		
Tennis courts			In Süral Tennis Clup / Clay cort is nearly 700 meters with walking distance	
	yes	extra		10
Lightning of tennis courts	yes	extra		
Tennis equipment	yes	extra		
Table tennis	yes	free		
Basketball	no			
			We have 2 fields. Sizes: 70m x 110 m grass and drained	
Football field	yes	extra		2
Darts	yes	free		
Billard	yes	free		
Boccha	yes	free		
Beach volley	yes	free		
Live music	yes	free		

BEACH	YES/NO	FREE/EXTRA	Comments	
1st line (sea shore)	yes			
sandy Beach	yes		sandy	
Length of the beach	500 meters		500 meters	
Distance from the Hotel to the beach			SEA SHORE	
Beach towels	yes	free		
Beach umbrella	yes	free		
Beach chaise lounge	yes	free		
At beach /pool gazebo	yes	extra		